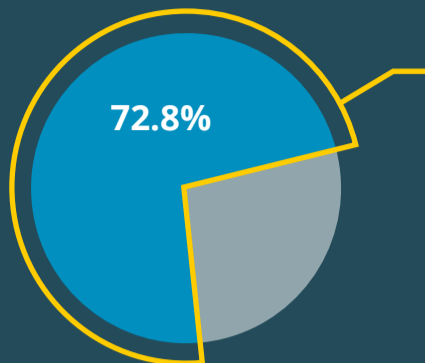


# PATIENT ATTITUDES ON HEALTHCARE DELIVERY AND ORGANIZATION

## IMPACT ON HEALTHCARE

### WILL CONSOLIDATION AFFECT ACCESS OR QUALITY?

Q: Over the last five years many non-government owned hospitals have been subject to mergers and acquisitions. Will this growing consolidation affect access to affordable and/or quality care?



**72.8 PERCENT** believe that the growing trend of consolidation will affect access to and/or quality of care

\*Out of 955 respondents

## IMPACT ON INDEPENDENT PHYSICIANS

### REIMBURSEMENTS FOR SERVICES. SHOULD THEY ALL BE THE SAME? MOST AMERICANS AGREE THEY SHOULD BE.

Q: Should independent physicians and hospital owned physician practices be reimbursed the same amount by government health care plans like Medicare for the same services offered?



of respondents agree, reimbursement rates should be the **same** for both physician and hospital services.

\*Out of 1,019 respondents

### MORE AMERICANS ARE CONCERNED ABOUT THE INCREASE IN HOSPITAL ACQUISITIONS.

Q: Of those that believe consolidation will affect access to affordable and/or quality care, why are respondents concerned about the increase in hospital acquisitions?



of people believe fewer options results in increase costs of care

\*Out of 1,354 respondents



**58.1%** with less competition, hospitals have less incentives to maintain high-quality care.

\*Out of 1,354 respondents

## IMPACT ON PATIENTS

### PATIENTS WANT CONTINUED ACCESS TO TELEHEALTH SERVICES.

**72.4%** want telemedicine to remain an option post-pandemic.

\*Out of 1,354 respondents

Q: Of those respondents who utilized a telehealth service for consultation with their physician during the coronavirus (COVID-19) outbreak (i.e., after March 2020), should those physicians continue providing telehealth services in the future?



### PATIENTS WOULD SHOP AROUND FOR THE SAME SERVICE IF THEY HAD MORE INFORMATION

**51%** said they'd shop prices for care if more pricing information was provided.

\*Out of 1,354 respondents

Q: If a medical test or service was ordered and prices were readily available for the healthcare test or service, how would respondents proceed?



As lawmakers debate proposals to address affordability and access issues, patients back policies that increase their options and provide greater cost transparency. LUGPA and its member practices strive to provide the best patient care at more affordable prices.

[Click here](#) to learn more about LUGPA's federal legislative and regulatory priorities.

