



LUGPA

Integrated Practices
Comprehensive Care

LUGPA Practice Administrators Workshop Agenda
Thursday, November 6, 2025
Chicago Marriott Downtown Magnificent Mile Hotel

7:30 a.m. – 8:30 a.m.	Breakfast Buffet
8:30 a.m. – 8:45 a.m.	Welcome and Introductions Kirsten Anderson MHA, CMPE, CPC, CASC Chair, LUGPA Practice Administrators Committee
8:45 a.m. – 9:30 a.m.	Title: The Future of Revenue: Innovating with Ancillary Services Topics- <u>New Revenue Sources and Ancillaries- PAE, Theranostics, PSMA PET, other profitable service lines and ancillaries. What is new and shiny vs. maximizing profitability?</u> Dave Carpenter, Jason Biddy, Gina Barnes, Lauren Viera
9:30 a.m. – 10:15 a.m.	Title: Bladder, Bots & Beyond: AI's Impact on Urology Innovation Topics- <u>AI Expansion- How practices are integrating (Scribe, Phone/call center, coding, ambient listening, Prior Auth), Security and IT concerns related to AI-</u> Dan Fellner, Matt Wojcik, Neal Patel, MD, Jared Olafsson, Harry Buchman
10:15 a.m. – 10:45 a.m.	Break
10:45 a.m. – 11:30 a.m.	Title: Smarter Systems, Leaner Operations: Reducing Overhead Through Technology & Workflow Redesign Topics-<u>Operational Efficiencies and Cost Reduction Strategies- what can be automated? Recalls, Eligibility and Benefits Verification, Outsourcing call center, Prior Authorization, Online scheduling, Electronic registration, AI in Coding/Billing. Go to your staff and find out what they hate doing and don't do well, and look at outsourcing it.</u> Kyle Hussey, John O'Connor, Erika Ferrozio
11:30 a.m. – 12:00 p.m.	Title: From the Clinic to Capitol Hill: How Practice Leaders Can Shape Urology Policy Topics -<u>Health Policy Update Day in the Life of a DC fly in, how do you get involved as a Practice Leader</u> Nathan Diller, Mara Holton MD, Jason Bandermann

- 12:00 p.m. – 1:00 p.m.** **Networking Lunch** – Sponsored by Cardinal Health
 (break out by EMR to talk about AI and specific EMR Issues)
EMR Table Assignments
 ModMed – John O’Connor
 Athena – Nathan Diller
 Next Gen – Jason Bandermann
 Allscripts – Hawk Sindel
 EPIC – Lee Ann Shea
 iSalis- Jared Olafsson
 UroChart- Hector Santana
- 1:00 p.m. – 1:45 p.m.** **Title: Billing and Coding Updates for 2026**
Topics Updates on billing and coding for 2026- Mark Painter
- 1:45 p.m. – 2:30 p.m.** **Title: Smart Moves: Buying, Selling, and Assessing Real Estate for Your Practice**
Topics - Real Estate Considerations for medical groups- Real Estate Companies/Investor, Assessments of real estate, Practice Leadership role in real estate, what do you have to analyze/using what methods? buy ins/buy outs for retiring physicians and new partners? Hector Santana, Whitt Holder, Jason Bandermann, Dan Fellner
- 2:30 p.m. – 3:15 p.m.** **Break (Exhibitors in Foyer)**
- 3:15 p.m. – 4:30 p.m.** **Break-Out Sessions**
 1. **New to Practice Leadership/Urology/LUGPA-** Kirsten Anderson/Erika Ferrozzo
 2. **Open Mic-** Nathan Diller/Dave Carpenter
 3. **AI breakout-** Harry Buchman/ Dan Fellner
 4. **InfoDive/Data Analytics** – Alana Vaughn/Jamie Hursey
- 5:30 p.m. – 6:30 p.m.** **Networking Reception**



American College of Medical Practice Executives (ACMPE)

This program is approved as a learning event for ACMPE continuing education hours. A cumulative total of 50 ACMPE continuing education credit hours is among the requirements for attaining the Certified Medical Practice Executive (CMPE) credential. To maintain CMPE or Fellow status, you must earn 50 hours of qualifying credit hours every three years.

One ACMPE credit is earned for every 60 minutes of educational content, rounded down to the nearest 0.25.

EVENT CONTINUING EDUCATION CALCULATIONS

Events are calculated based on hour for hour, not including welcoming and closing remarks and other non-educational activities such as breaks, lunches, and networking. For each sixty minutes of content, one hour of credit can be awarded, thirty minutes is worth .5 credits, and .25 credits being the lowest increment available. Although the qualified source determines credits, members must claim credit only for activities through which they maintained or improved their professional competence. Those who participate in only part of a program must claim ACMPE credit only for the portion they attended or completed as long it is at least .25 credit worth. For university and college coursework, the calculation is the number of college credits offered multiplied by the number of weeks the course meets. Preparation time is not to be included in credit hours unless the event is a blended learning activity. Pre and post assessments are not to be included in the calculation.