



**LUGPA Practice Administrators Workshop Agenda**  
**Thursday, November 5, 2026**  
**Chicago Marriott Downtown Magnificent Mile Hotel**

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| <b>7:30 a.m. – 8:15 a.m.</b>   | <b>Breakfast Buffet</b>   |
| <b>8:15 a.m. – 8:30 a.m.</b>   | <b>Welcome and Introductions</b><br><b>Kirsten Anderson</b><br>Chair, LUGPA Practice Administrators Committee   |
| <b>8:30 a.m. – 9:15 a.m.</b>   | <b>Session 1: Ancillary Service Lines/New Revenue Streams in Urology-</b> Dave Carpenter, Thomas Lanni, Dan Fellner, Whitt Holder                                 |
| <b>9:15 a.m. – 10:00 a.m.</b>  | <b>Session 2: Benchmarking in Urology-</b> Nathan Diller, Erika Ferrozzo  |
| <b>10:00 a.m. – 10:45 a.m.</b> | <b>Session 3: Leadership in Practice: Trials and Tribulations –</b> Mike Shannon, Dave Carpenter, Jason Bandermann, Caroline Yacoub                               |
| <b>10:45 a.m. – 11:00 a.m.</b> | <b>Break</b>  |
| <b>11:00 a.m. – 11:30 a.m.</b> | <b>Session 4: Pearls and Pitfalls of Evaluating and Implementing a new Electronic Medical Record-</b> Claudio Zanin, John O’Connor, Harry Buchman, Hector Santana |
| <b>11:30 a.m. – 12:15 p.m.</b> | <b>Session 5: AI Uses in the Urology Practice –</b> Jared Olafsson, Jamie Hursey, John O’Connor, Hector Santana   |
| <b>12:15 p.m. – 1:00 p.m.</b>  | <b>Lunch – Thriving Urology Practice –</b> John Lin, MD   |
| <b>1:00 p.m. – 1:45 p.m.</b>   | <b>Session 6: Coding Updates -</b> Mark Painter   |

- 1:45 p.m. – 2:30 p.m.**      **Session 7: Operationalizing the New Bladder Cancer Treatments -** Alek Alchev, Mary Neddo, Nathan Diller, Miller Callaway
- 2:30 p.m. – 3:15 p.m.**      **Break (Exhibitors in Foyer)**
- 3:15 p.m. – 4:00 p.m.**      **Breakout Session 1**
- 1. New to Practice Leadership/Urology/LUGPA-** Kirsten Anderson, Erika Ferrozzo, Nathan Diller
  - 2. Radiation Coding Updates-** Roger Corle
  - 3. Physician and APP Recruitment –** Kyle Hussey, John O’Connor, Kim Zenkere
  - 4. Driving Clinical Research and Improving the Bottom-Line –** Ben Ayd
- 4:00 p.m. – 4:15 p.m.**      **Transition Time**
- 4:15 p.m. – 5:00 p.m.**      **Breakout Session 2**
- 1. New to Practice Leadership/Urology/LUGPA-** Kirsten Anderson, Erika Ferrozzo, Nathan Diller
  - 2. Radiation Coding Updates –** Roger Corle
  - 3. Physician and APP Recruitment –** Kyle Hussey, John O’Connor, Kim Zenkere
  - 4. Driving Clinical Research and Improving the Bottom-Line –** Ben Ayd
- 6:00 p.m. – 7:00 p.m.**      **Networking Reception**